



WARRANTY

I. Duration and inception of warranty

1. warranty is valid for thirty six (36) months.
2. This time period starts since the day (date) that product or system will be delivered in operating position. This date should come of from the warranty card or from the corresponding document which connect the product or the integrated system (retail receipt, consignment note, invoice e.t.c)

Allowances which are provided for warranty reasons do not extend the time period of warranty besides of initial period.

II. Preconditions of warranty

TECHFORALL provides the above warranty for the products which trades in and also for those are valid the next below preconditions :

1. These products have been settled in operation from the technical department of **TECHFORALL** or from another authorized by itself company technical staff, only in cases which is deemed necessary.
2. These products are installed and operating in Greece.

III. Content and lengthiness of warranty

1. Deficiencies which may come along during of warranty will be reintegrated by **TECHFORALL** either without charges or by replacement of defective parts. Replacement parts or parts of devices are included in the dominance of **TECHFORALL**
2. **TECHFORALL** has the ability to replace a product with another corresponding, only in case when the repair is deemed unprofitable.
3. For products which have been bought from **TECHFORALL** shop and may turn up a deficiency, the cost of transport changes from and to the technical department of company, as well for any damages which may be caused during transport, exclusive responsibility has each and every sender /customer.
4. In case that **TECHFORALL** comes to demurrage according to defect's restoration and this demurrage endures for more than eight weeks, this time period starts since the day that defect product will be received from the technical department of **TECHFORALL** or for systems which are settled in customer's area and need interference from the authorized technical department of **TECHFORALL**. Since the day that the damage will be declared at technical department via e-mail at support@techforall.gr or via fax at +302310 428795 in case that restoration fails or proved impossible to be done, then the buyer has the right to ask for either the retroversion of transaction or the decrease of price or device's replacement.
5. Other requirements of customer against **TECHFORALL** are excluded.

IV. Restrictions of warranty

Do not getting covered any possible faults which may be due to:

1. An abnormal installation or placement or in case of non-compliance of country's laws or the written instructions of manufacturer's installation.
2. Mistaken or careless manipulation, in bad or non inadequate care according by manufacturer's usage instructions of product, in any case of interference through non authorized person. In any random external event, in device's power supply by opposed on manufacturer's prescriptions or in bad device's maintenance because of buyer.
3. Problems associated with public and private power network (ex. voltage fluctuations, lighting overvoltage's e.t.c) also problems associated with public and private phone network (lighting overvoltages e.t.c).
4. Repairs or modifications which happened from other non authorized person.
5. In all products which are used accumulators (alarm panels, fire panels, external autonomous sirens, power supplies, uninterruptible voltage e.t.c) in which have not done necessary of accumulators every two years with the client's responsibility.

